

Budget Proposals 2013/14: Major Decision: Business Unit: Supporting People

Combined Impact Assessment: Full assessment (Part 2)

The council and its partners are facing a significant challenge in the savings it needs to make over the next couple of years. This Full Impact Assessment has been developed as a tool to enable business units to fully consider the impact of proposed major decisions on the community. As a council we need to ensure that we are able to deliver the savings that we need to make from the 1st April and be able to justify our decisions through any legal challenge.

This full assessment, combined with the initial review, will evidence that you have fully considered the impact of your proposed changes and carried out appropriate consultation on those changes with the key stakeholders. The Combined Impact Assessment will allow Councillors to make informed decisions as part of the decision-making process regarding the council's budget.

Name: Lisa Smith / Tracey Field

Position: Acting Supporting People Managers

Business Unit: Supporting People

Department: Supporting People

Date Commenced: November 2012

Date: January 2013

Summary from Overall Proposal

Proposals – Outline	Savings 2013/14		Implementation Cost Include brief outline + year incurred	Delivery In place 01/04/13 If earlier or later state date	Risks / impact of proposals <ul style="list-style-type: none"> Potential risks Impact on community Knock on impact to other agencies 	Type of decision*		
	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
Accommodation Plus – <ul style="list-style-type: none"> Reshaping floating support/supportive landlord model with a cessation of current contract. 		200		1/4/13	<ul style="list-style-type: none"> Clients will continue to receive service as an alternative will be provided where required. Outcomes focused service to be provided. 		x	

Section 1: Purpose of the proposal/strategy/decision

No	Question	Details
1.	Clearly set out the purpose of the proposal	<p>The proposal is to end the Accommodation Plus service managed by Westcountry Housing and delivered on a sub-contract basis by Rethink. There are currently 56 people in the service, which has a capacity of 70 units. 28 clients receive support from their landlord and it is proposed that if any of these individuals are still receiving support at service end they will be given a time limited personal budget to allow them to continue to receive support from the landlord. A further 28 clients are receiving their support within a floating support model and if there any clients who still require a service then they will be transferred across to a generic floating support service. Referrals into the service will cease to prevent the need for additional clients to be transferred elsewhere.</p> <p>The key objectives are:-</p> <ul style="list-style-type: none"> To ensure that the clients in the service do not lose a service by providing a personal budget or transferring them to a generic floating support service To realise savings of £200,000 within the Supporting People Budget

No	Question	Details
		In the future these clients needs will be met by general needs floating support services or by the new Accommodation for Recovery and Independence Service.
2.	Who is intended to benefit / who will be affected?	<ul style="list-style-type: none"> Existing clients of the service, these are people who experience poor mental health The service provider Landlords Other clients using generic services who may impacted upon through longer waiting lists
3.	What is the intended outcome?	<ul style="list-style-type: none"> Clients in the service continue to be supported, where their needs indicate that support is required Supportive landlords receive an appropriate level of support and governance The Supporting People budget is reduced by £200,000

Section 2: Equalities, Consultation and Engagement

Torbay Council has a moral obligation as well as a duty under the Equality Act 2010 to eliminate discrimination, promote good relations and advance equality of opportunity between people who share a protected characteristic and people who do not.

The **Equalities, Consultation and Engagement** section ensures that, as a council, we take into account the Public Sector Equality Duty at an early stage and provide evidence to ensure that we fully consider the impact of our decisions/proposals on the Torbay community.

Evidence, Consultation and Engagement

No	Question	Details
4.	Have you considered the available evidence?	The cost model of the service was reviewed against the costs of other services and it was found a service could be delivered in a more cost-effective way.

No	Question	Details
5.	How have you consulted on the proposal?	<p>Consultation has been undertaken with Westcountry Housing the service provider. They are undertaking consultation with their sub-contractor (Rethink), landlords and clients.</p> <p>This proposal was also considered at the Priorities & Resources meeting which took place on the 11th January.</p>
6.	Outline the key findings	<p>The provider and commissioner agree that the model is complex and unclear. This lack of clarity extends to governance and quality arrangements.</p> <p><u>Priorities and Resources:</u></p> <p>Please Note: The comments of the Overview and Scrutiny Board are set out in paragraphs 4.16-4.18 of its report "Review of Priorities and Resources 2013/2014"</p>
7.	What amendments may be required as a result of the consultation?	<p>As a result of discussions with the provider they have been given notice that funding for this service will be withdrawn at the end of the current financial and are in agreement with this proposal. They will be working during the intervening period to move clients on from the service where it is appropriate to do so and putting mechanisms in place to provide support for those landlords whose tenants access personal budgets to provide continued support once the service ends.</p>

Positive and Negative Equality Impacts

No	Question	Details		
8.	Identify the potential positive and negative impacts on specific groups			
		Positive Impact	Negative Impact	Neutral Impact
	All groups in society generally		The service end will reduce system capacity which will impact overall access to Supporting People services	

No	Question	Details	
			across all client groups
	Older or younger people		The service does not work with younger people their needs are met in other services.
	People with caring responsibilities		The service end will reduce system capacity which will impact overall access to Supporting People services across all client groups
	People with a disability		This service works specifically with people who experience poor mental health. There may be an overall reduction in available services for new clients with poor mental health. However a brand new service for people with poor mental health starts in March 2013, so this will mitigate against any impact
	Women or men		The service end will reduce system capacity which will impact overall access to Supporting People services across all client groups
	People who are black or from a minority ethnic background (BME)		The service end will reduce system capacity which will impact overall access to Supporting People services across all client groups
	Religion or belief (including lack of belief)		The service end will reduce system capacity which will impact overall access to Supporting People services across all client groups
	People who are lesbian, gay or bisexual		The service end will reduce system capacity which will impact overall access to Supporting People services

No	Question	Details	
			across all client groups
	People who are transgendered		The service end will reduce system capacity which will impact overall access to Supporting People services across all client groups
	People who are in a marriage or civil partnership		No differential impact
	Women who are pregnant / on maternity leave		The service end will reduce system capacity which will impact overall access to Supporting People across all client groups
	Socio-economic (including child poverty)		
9.	Is there scope for your proposal to eliminate discrimination, promote equality of opportunity and/or foster good relations?	Clients will receive a more outcomes focused service in the new model, or in alternative services. This outcomes focus will support people to become more independent and reduce the stigma that they may experience from being people who experience poor mental health.	

Section 3: Steps required to manage the potential impacts identified

No	Action	Details
10.	Summarise any positive impacts and how they will be realised most effectively?	The service will be more cost-effective in the new model. People will receive a more focused service which should improve outcomes for individuals.
11.	Summarise any	The main negative impacts are that there will be a reduced system capacity for Supporting People services. We are

	negative impacts and how these will be managed?	working to improve throughput in other services, to free up resources more quickly. Prioritisation for services is being reviewed to ensure that the people most in need are those who are prioritised for service. Supporting People will be monitoring the access times to service following the changes to understand the impact and may make further commissioning decisions should the impact become unacceptable.
--	--	---

Section 4: Recommended course of action

No	Action	Details
12.	State a recommended course of action [please refer to action plan]	<p>Outcome 1: No major change required - EIA has not identified any potential for adverse impact in relation to equalities and all opportunities to promote equality have been taken.</p> <p>There will be alternative provision to meet the needs of clients. Nobody 'in' a service will lose a service, but there will be longer waits for 'new' clients.</p> <p>It is recommended that this proposal is implemented.</p>

Section 5: Monitoring and Action Plan

No	Action	Details
13.	Outline plans to monitor the actual impact of your proposals	Set up a monthly report at the Single point of referral Hub which shows waiting times, and numbers of people waiting for service. This to be monitored from Feb 2013, impacts are likely to be seen from April 2013 so monitoring from Feb 2013 will show baseline information.

Action plan

No.	Action	Reason for action / contingency	Resources	Responsibility	Deadline date
1	Monitoring of referrals and wait times	To enable contingency decisions should the wait be unacceptable.	A waiting list monitoring report at the referral hub	Supporting People/Referral Hub	End Feb 2013